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CT 420 Real-Time Systems

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Soft RTS



Contents

- Soft real-time systems
- QoS
- Real-time Multimedia Technologies
 - Real-Time Streaming
 - VoIP (Voice over IP)
 - Real-Time Gaming



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Soft RTS

- A soft RTS is one in which performance is degraded but not destroyed by failure to meet response time constraints (Laplante)
- Example -> Multimedia systems
 - We consider multimedia device & infrastructure as soft RTS
 - E.g. VolP
 - Here the missing of deadlines is not a safety issue, but a user experience / Quality of Service (QoS) issue



Application Dependent Requirements



Source: G.1010 : End-user multimedia QoS categories - ITU





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Perceived versus intrinsic QoS

- **Perceived QoS** reflects the subjective evaluation of service quality from the end user's perspective and overall satisfaction.
- Examples: Perceived QoS encompasses factors like application responsiveness, ease of use, consistency, reliability, and the overall user interface design.
- Measurement: Perceived QoS is more challenging to measure accurately since it involves subjective experiences and user feedback, often gathered through surveys, user studies, or feedback mechanisms.



Perceived versus intrinsic QoS

- **Intrinsic QoS** refers to the technical and measurable characteristics of a network or service that directly affect its performance and reliability.
- Examples: Intrinsic QoS parameters include bandwidth, latency, packet loss rate, jitter, and throughput.
- Measurement: Intrinsic QoS metrics are typically quantifiable and can be objectively measured using various tools and monitoring techniques.



QoS Metrics

Latency

- The time it takes to send a packet from point A (say, the client) to point B (the server).
- It is physically limited by how fast signals can travel in wires or in the open air.
- Latency depends on the physical, real-world distance between A and B.
- Typical latencies are conceptually small, between roughly 10 and 200 milliseconds.
- High latency can result in delays between user actions and system responses, leading to sluggish or unresponsive behavior in real-time applications.





QoS Metrics

Jitter

- It is the inconsistency or fluctuations in the arrival time of data packets at the receiver
- It can be caused by various factors such as network congestion, packet loss, routing changes etc.
- It can have significant implications for real-time communication applications, particularly voice and video streaming.
- Inconsistent packet arrival times can lead to disruptions, distortion, and out-of-sync audio or video playback.





QoS Metrics

Bandwidth

- Bandwidth measures the amount of data that is able to pass through a network at a given time.
- It is measured in bits per second (bps), such as megabits per second (Mbps) and gigabits per second (Gbps).
- Real-time applications with high bandwidth requirements, such as high-definition video streaming and VoIP, may experience performance issues if the available bandwidth is insufficient to accommodate the data transmission demands.







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Real-time Multimedia Technologies

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Multimedia application

Communication

- WhatsApp
- Zoom
- MS Teams
- Streaming services
 - YouTube
 - Netflix
 - Twitch
- Cloud Gaming
 - Nvidia GeForce Now
 - Xbox Cloud Gaming
 - Amazon Luna





















Transport layer for real-time media

TCP

- Provides reliability, ordered delivery, and congestion control
- Retransmissions can lead to high delay and cause delay jitter
- Not suitable for real-time
- Does not support multicast

UDP

- No built-in reliability or congestion control
- No defined technique for synchronizing
- Low latency and minimal overhead (no handshake, no retransmissions)
- A feedback channel must be defined for quality control





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Internet Multimedia Protocol Stack







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Service Requirements for Real-time Flows (Voice/Video)

- **Sequencing** the process of maintaining the correct order of data packets during transmission and ensuring that they are reassembled correctly at the receiver's end.
- **Synchronization** ensures that different types of data streams (such as audio and video) are aligned in time during playback.
- **Payload identification** Different media types (MPEG1, MPEG2, H.261) may require different handling in terms of decoding or processing.
- **Frame indication** specifying which packets belong to the same frame or video sequence and helps in decoding and rendering video frames accurately.





RTP

- Real-time Transport Protocol (RTP) provides end-to-end transport functions suitable for real-time audio/video applications over multicast and unicast network services
- It works in user space over UDP
- Working model:
 - The multimedia application generates multiple streams (audio, video, etc) that are fed into the RTP library
 - The library multiplexes the streams and encodes them in RTP packets which are fed to a UDP socket
- Secure RTP (SRTP) is used by applications including WhatsApp, Zoom, Skype etc for transporting voice and video streams



RTP





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RTP Services

- Payload Type Identification
 - Determination of media encoding
- Synchronization Source identification
 - Assigned to each distinct media source (such as a microphone or a camera). Enables synchronization of multiple streams coming from the same source (e.g., lip-syncing) audio and video).
- Sequence numbering
 - A counter is used that increments on each RTP packet sent; it is used to detect lost packets
- Time-stamping
 - Time monitoring, synchronization, jitter calculation
- □ RTP issues
 - No QoS guarantees
 - No guarantee of packet delivery



RTP Header





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RTP Data Delivery





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Reconstruct & PLC

RTCP

- RTP Control Protocol (RTCP) is a companion control protocol to RTP
- Used periodically to transmit control packets to participants in a streaming multimedia session.
- Gathers statistics on media connection
 - Bytes sent, packets sent, lost packets, jitter, feedback and round trip delay.
- Provides feedback on the quality of service being provided by RTP but does not actually transport any data.
- Application may use this information to increase the quality of service, perhaps by limiting flow or using a different codec.



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otocol to RTP ants in a streaming

ound trip delay. ded by RTP but does not

Mouth-to-Ear (M2E) delay





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M2E Delay

- Sender
 - Packetisation delay
 - Encoding delays
 - OS/Application/Driver software
 - MAC delays
- Network
 - Propagation delay
 - Queuing delays
 - Processing/serialisation delays in routers
- Receiver
 - NIC delays
 - OS/Application/Driver software
 - Jitter buffer delays
 - Decoding delays



VoIP QoS Strategies

- Sender-based
 - RTCP feedback with adaptive codecs
 - If loss/delay excessive, switch to lower bandwidth codec?
 - Implement FEC Forward Error Correction strategy
- Network-based
 - Prioritising delay sensitive traffic flows
- Receiver-based
 - Buffering strategies
 - Human ear NOT sensitive to short term variations
 - Buffer 'absorbs' variation in network queuing delays \rightarrow reconstruct voice using RTP timestamps
 - BUT.. adds to overall M2E delay→trade-off
 - Packet Loss Concealment (PLC) and FEC



Packet Loss Strategies

Use of UDP limits delays but can lead to packet loss

- Compensation Strategies at Sender and/or Receiver
 - Forward Error Correction (FEC)
 - Form of Information Redundancy
 - Packet Loss Concealment (PLC)
 - Silence: simplest
 - Repetition: repeat last packet
 - Interpolation



Receiver-based: Jitter Buffer Strategies



- Buffer Playout Delay adds to M2E delay
- Above strategy
 - Pkt 8 arrives too late for playout
 - \rightarrow Drop the packet?
 - \rightarrow Increase size of buffer in response to increasing delays?





Receiver-based: Jitter Buffer Strategies

- □ Fixed buffer size: limitations
 - Too large \rightarrow Extends overall delay
 - Too small \rightarrow Additional late packet losses due to late arrival
- Adaptive buffer size
 - Adapt to network conditions
 - Per talkspurt (PT)
 - Operate by elongating/shortening inter talkspurt silence periods
 - Less noticeable
 - Per packet scaling (PPS)
 - Speed up/slow down speech
 - Skype/WebRTC





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Network-based Strategies

- LAN Environment
 - Switched LANs typically QoS enabled
 - Fast/Gigabit Ethernet links rarely congested
- WAN Environment
 - Increase bandwidth
 - Costly and temporary solution?
 - Reservation policy & Traffic categorisation & prioritisation
 - Requires admission control policy





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Cloud Gaming

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Cloud Gaming

The game is installed and executed on a powerful remote server located in the cloud.

- The game rendering (processing graphics, physics, and game logic) is done on the server.
- Once the game is rendered on the server, the video frames and audio are compressed and streamed to the player's device via the internet.
- The player's inputs, such as controller buttons, mouse movements, or keyboard presses, are sent back to the cloud server over the internet in real time.
- Used in Massively Multiplayer Online Game (MMOG)
- Server dealing with multiple players



Cloud Gaming

Cloud gaming solves several issues of the traditional approach

- Tedious installation and patching process
- Expensive hardware and GPUs
- RTC application
 - need to minimise delays (lag)
 - need time sync to measure delays
- Simultaneity all players see same game representation



Cloud Gaming



Client/Server architecture of GamingAnywhere http://gaminganywhere.org/



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Response Delay

Response delay (RD)

- time diff between a user submitting a command and the corresponding in-game action appearing on the screen
- Processing delay (PD)
 - time required for the server to receive/process a player's command, encode/ transmit the corresponding frame
- Playout delay (OD)
 - time required for the client to receive, decode, and render a frame on the display
- Network delay (ND)
 - Round Trip Delay

 $\square RD = PD + OD + ND$



Challenge: Lag & QoE





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WebRTC

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WebRTC

- WebRTC (Web Real-Time Communication) is a free, open-source project that provides web browsers and mobile applications with real-time communication (RTC) via simple APIs
- It allows audio and video communication to work inside web pages via direct peerto-peer communication using JavaScript and HTML, i.e. eliminating the need to install plugins or download native apps
- Uses DTLS for encryption and SRTP for secure media streams
- Works on major browsers (Chrome, Firefox, Safari, Edge) and mobile platforms.
- Use case: Web version of Google Meet, Discord, Facebook Messenger, Peer-to-peer file sharing etc.



WebRTC Support

Who supports WebRTC



Combination of Groups
 <u>http://www.w3.org/2011/04/webrtc-charter.html</u>
 <u>http://tools.ietf.org/wg/rtcweb/charters</u>
 <u>http://www.webrtc.org/</u>



WebRTC working Model

Media Capture

- Accesses camera and microphone using browser APIs
- **Connection Management**
 - Exchanges session control messages (via WebSockets, SIP, or custom methods) to set up connections.
- Data Transmission
 - WebRTC uses the Interactive Connectivity Establishment (ICE) techniques to overcome the complexities of real-world networking like NAT
 - STUN: Finds public IP addresses.
 - TURN: Relays media if direct connections fail.
 - RTP/SRTP: Streams media, ensuring low-latency delivery



WebRTC working Model

Peer Discovery

- In P2P communication, the peers need to be able to identify or locate each other over the wire
- Peer discovery mechanisms are not defined by WebRTC, although the process can be as simple as sharing a URL that peers can use to communicate.
- ICE Techniques
 - ICE will first try to make a connection using the host address obtained from a device's operating system.
 - If network if unsuccessful ICE will obtain an external address using the STUN server.
 - If that fails traffic is routed via a TURN relay server.



STUN

- STUN (Session Traversal Utilities for NAT) is a protocol that is used to discover public addresses and it determines any restrictions in your router that would prevent a direct connection with a peer.
- Clients receive their public addresses as requested from STUN servers.



https://medium.com/dvt-engineering/introduction-to-webrtc-cad0c6900b8e



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TURN

- TURN (Traversal Using Relays around NAT) bypasses the Symmetric NAT restriction by opening a connection with a TURN server and relaying all information through that server.
- A connection is required with a TURN server which will tell all the peers to send packets to the server which will then be forwarded to the requester.



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DASH

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DASH





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DASH working model

Encoding and segmentation

- The original video/audio content is divided into small segments (usually 2-10 seconds each).
- Each segment is encoded at multiple bitrates and resolutions (e.g., 1080p, 720p, 480p) for adaptability.
- A manifest file is created, containing metadata about the segments, their URLs, codecs, and timing.
- Delivery
 - Segments and the MPD file are uploaded to HTTP servers or CDNs (Content Delivery Networks).
 - The encoded video segments are pushed out to client devices over the Internet
- Playback
 - The client downloads the MPD file to understand the available content and quality options.
 - It chooses appropriate 'representation' based on network conditions, device capabilities and user preferences, decodes the chunks and plays back the video
- Quality Adjustment
 - The player continuously downloads and plays segments, adjusting the quality as network conditions change



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DASH



Source: http://www.slideshare.net/christian.timmerer



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DASH Data Model



Source: http://www.slideshare.net/christian.timmerer



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Segment Info

Initialization Segment http://www.e.com/ahs-5.3gp

Media Segment 1 start=0s http://www.e.com/ahs-5-1.3gs

Media Segment 2 start=10s http://www.e.com/ahs-5-2.3gs

Media Segment 3 start=20s http://www.e.com/ahs-5-3.3gh

Media Segment 20 start=190s http://www.e.com/ahs-5-20.3gs



Thank you for your attention!

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