

## **Case Study 7: Information request**

[Case study developed by John McBain & James Balassone].

The company records-retention policy instructs employees to discard development records and test results for products five years after End of Life is declared. This policy is in compliance with local legal requirements. Because of work pressure you have not yet disposed of some old records, and they are a couple of years over the limit for the company policy. You finally get time to clean out your files, but you receive a legal request for any information about the old product that is involved in an injury case. Your records may or may not be applicable to the case.

1. Should you destroy the records?
2. Is fulfilling an ethical requirement simply about obeying the law?