Human Computer Interaction (HCI) 2023-2024 CT318: 3BCT (BSc.CS&IT)/ Final Year B.A. IT / 4BS2



Module Code: CT318 Lecture Hours: 24 **Credits:** 5 **Lecturer:** Karen Young

Module Aims and Topics Covered

This module is an introductory Human Computer Interaction course. It is concerned with the design of effective interactions between people and computers. It is intended to give insight and experience in key issues of HCI design. Students will complete the course with a greater understanding of the criticality of **design** to the successful development of computer systems. The module will equip students with the knowledge and skills required to identify user needs and design appropriate solutions, creating effective user experiences with technology. The following topics are covered in this module:

- Design
- HCI, UX, Interaction Design
- Design Process
- Design Thinking: Empathise, Define, Ideate, Prototype and Test
- User Research
- Conceptual and Physical Design
- Prototyping
- Evaluation

Course Assignments:

| Quizzes (5) | | [5 Marks] |
|--|------------|------------|
| Group Project: | | [25 Marks] |
| Problem Definition: User Needs | [10 Marks] | |
| Problem Solution: Prototype | [10 Marks] | |
| Evaluation | 5 Marks] | |

Examination

[70 Marks]

Module Learning Outcomes:

Upon completion of this module, the student will be able to:

- 1. Elaborate the importance of design in professional and social contexts
- 2. Identify the optimal roles of human agents and those of digital agents in any human computer interaction
- 3. Elaborate and explain stages of the Design Thinking Model
- 4. Identify users and user needs
- 5. Distinguish between conceptual and physical design
- 6. Generate alternative designs (prototypes)
- 7. Design interactive system prototypes
- 8. Design positive user experiences
- 9. Evaluate interactive system prototypes and real world systems

Course Outline:

| Week 1: | Course Overview: Introduction to HCI | |
|----------------------|---|--|
| MODULE 1: | DESIGN | |
| Week 2: | Design: HCI, UX. Good Design? | |
| MODULE 2: Week 3: | DESIGN PROCESS Interaction Design (ID), User Centred Design (UCD), <i>Design Thinking</i> (DT) | |
| MODULE 3: | PROBLEM DEFINITION | |
| Week 4: | DT 1: Empathise: User Research | |
| Week 5: | DT 2: Define: User Needs / Requirements | |
| MODULE 4: | SOLUTION DESIGN | |
| Week 6: | DT 3: Ideate: Conceptual Design | |
| Weeks 7-9: | DT 4: Prototyping: Physical Design | |
| MODULE 5: | EVALUATION | |
| Week 10: | DT: Evaluate | |
| MODULE 6: | FUTURE HCI | |
| Week 11: | Future Interaction Developments: IOT, AR/VR, AI | |
| Week 12: | Review | |

Academic Integrity:

The copying, including or directly quoting from the work of another without adequate acknowledgement in order to obtain benefit or credit, **plagiarism** is an academic offence and taken very seriously at University of Galway. Plagiarism can arise through poor academic practice or ignorance of accepted norms and each student should ensure they are familiar with good academic practice in this regard.

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Each student should familiarise themselves with the following University of Galway resources on Academic Integity at the following sources:

- A guide to maintaining academic integrity, including information on plagiarism, citation and referencing: <u>https://libguides.library.universityofgalway.ie/AcademicIntegrity</u>
- Plagiarism at University of Galway: This page refers to NUI Galway's policies and procedures on plagiarism, as well as resources to help avoid plagiarism.
 https://libguides.library.universityofgalway.ie/c.php?g=653961&p=4591733
- Plagiarism and Citation: Referencing and Citation <u>https://libguides.library.universityofgalway.ie/AcademicIntegrity/Referencing/Citation</u>
- QA220 Appendix 1: Outcomes for Student Breach of Academic Integrity <u>https://www.universityofgalway.ie/media/registrar/docs/Appendix-1-Academic-Integrity-Policy-Final.pdf</u>

