Iompar User Feedback

How easy to use was the application? *

○ Very easy

○ Easy

● Middling

○ Hard

○ Very hard

Optional: Expansion on above answer

When I had a lot of bus and train data loaded, the performance could be quite slow.

How intuitive was the user interface of the application? *

○ Very intuitive

○ Intuitive

○ Average

○ Not intuitive

● Very unintuitive

How easy was it to find help on how how to use the application? *

○ Very easy

◉ Easy

○ Middling

○ Hard

○ Very hard

○ Not applicable / I didn't need help

Optional: Expansion on above answer

The help tab was there, I would say the button might be better if it was a one time pop up suggestion of where to access it

How would you say the application compares to other existing applications, e.g., Irish Rail Live Map? *

○ Much better

◉ Better

○ About the same

○ Worse

○ Much worse

Optional: Expansion on above answer

It feels less clunky and more transparent in what it provides.

Would you use the application again? *

- ○ Definitely
- ◉ Probably
- ○ Maybe
- ○ Probably not
- ○ Definitely not

Optional: Expansion on above answer

If the application was a mobile friendly app, I would certainly use it. Especially if it had bus delays

Would you use the application on a regular basis for public transport tracking? *

- ◉ Definitely
- ○ Probably
- ○ Maybe
- ○ Probably not
- ○ Definitely not

Optional: Expansion on above answer

It gives me a lot of context on where my train or bus actually is, and I am not relying on information boards that can be inaccurate.

What did you like about the application?

I can view everything I want, when I want. Particularly you can can set it to view only a certain local area, as to not load irrelevant data.

What did you dislike about the application / what could be improved?

Half of my Luas líne being missing

Was there a feature that you expected to find that you didn't?

The bus lines being drawn for a route

Google Forms

Iompar User Feedback

How easy to use was the application? *

- ◉ Very easy
- ○ Easy
- ○ Middling
- ○ Hard
- ○ Very hard

Optional: Expansion on above answer

_____

How intuitive was the user interface of the application? *

- ◉ Very intuitive
- ○ Intuitive
- ○ Average
- ○ Not intuitive
- ○ Very unintuitive

How easy was it to find help on how how to use the application? *

○ Very easy

○ Easy

○ Middling

○ Hard

○ Very hard

● Not applicable / I didn't need help

Optional: Expansion on above answer

Application was very intuitive and self-explanatory.

How would you say the application compares to other existing applications, e.g., Irish Rail Live Map? *

○ Much better

● Better

○ About the same

○ Worse

○ Much worse

Optional: Expansion on above answer

To have rail, bus, and luas in the same place is much more convenient.

Would you use the application again? *

○ Definitely

● Probably

○ Maybe

○ Probably not

○ Definitely not

Optional: Expansion on above answer

I don't use public transport much at the moment but probably will often in the future. Will certainly use this application if so.

Would you use the application on a regular basis for public transport tracking? *

● Definitely

○ Probably

○ Maybe

○ Probably not

○ Definitely not

Optional: Expansion on above answer

Really good application, easy to use and gives data on all the forms of transport so I would not have to use multiple trackers if I was using more than one form of transport that day.

What did you like about the application?

It was very easy to use and had tracking for the various forms of transport in one place.

What did you dislike about the application / what could be improved?

Couldn't really say. It seemed to have all the features that I personally would need.

Was there a feature that you expected to find that you didn't?

No

What did you dislike about the application / what could be improved?

Couldn't really say. It seemed to have all the features that I personally would need.

Was there a feature that you expected to find that you didn't?

Iompar User Feedback

How easy to use was the application? *

- ◉ Very easy
- ○ Easy
- ○ Middling
- ○ Hard
- ○ Very hard

Optional: Expansion on above answer

This service was easy and intuitive to use, similar in a way to "powercheck.ie" although I did find this service superior in the animations and clustering of icons, as well as the handy colour coding.

How intuitive was the user interface of the application? *

- ○ Very intuitive
- ◉ Intuitive
- ○ Average
- ○ Not intuitive
- ○ Very unintuitive

How easy was it to find help on how how to use the application? *

(●) Very easy

(○) Easy

(○) Middling

(○) Hard

(○) Very hard

(○) Not applicable / I didn't need help

Optional: Expansion on above answer

The website was clearly laid out, and the Help/FAQ section provided me with all necessary information.

How would you say the application compares to other existing applications, e.g., Irish Rail Live Map? *

(○) Much better

(●) Better

(○) About the same

(○) Worse

(○) Much worse

Optional: Expansion on above answer

As stated in my answer to previous questions, I found the User Interface to be much smoother and seamless than other applications I have previously encountered.

Would you use the application again? *

- ○ Definitely
- ◉ Probably
- ○ Maybe
- ○ Probably not
- ○ Definitely not

Optional: Expansion on above answer

As I am an infrequent traveller on such services, it is not a product i would use often. However, in a situation in which I would be using services such as Bus Eireann, this product would be essential.

Would you use the application on a regular basis for public transport tracking? *

- ◉ Definitely
- ○ Probably
- ○ Maybe
- ○ Probably not
- ○ Definitely not

Optional: Expansion on above answer

As stated before. Although I dont travel often using trains/busses, when I inevitably will be, I believe that this product would be extremely handy.

What did you like about the application?

I liked the UI, I found the icons for trains/ busses and stations to all be easily distinguishable, and the application ran quite smoothly. During my time using it I encountered no bugs whatsoever.

What did you dislike about the application / what could be improved?

I found very little if anything wrong with the application. Although, I believe an introduction of Northern Irish transport services could be useful, due to the slight overlap of routes.

Was there a feature that you expected to find that you didn't?

No. I my closest experience to an app of this nature would be powercheck.ie, and I found this service to be better with regard to features.

Iompar User Feedback

How easy to use was the application? *

- ● Very easy
- ○ Easy
- ○ Middling
- ○ Hard
- ○ Very hard

Optional: Expansion on above answer

self explanatory, just worked

How intuitive was the user interface of the application? *

- ○ Very intuitive
- ● Intuitive
- ○ Average
- ○ Not intuitive
- ○ Very unintuitive

How easy was it to find help on how how to use the application? *

( ) Very easy ●

( ) Easy

( ) Middling

( ) Hard

( ) Very hard

( ) Not applicable / I didn't need help

Optional: Expansion on above answer

just click the help page innit

How would you say the application compares to other existing applications, e.g., Irish Rail Live Map? *

(●) Much better

( ) Better

( ) About the same

( ) Worse

( ) Much worse

Optional: Expansion on above answer

Would you use the application again? *

- ⦿ Definitely
- ○ Probably
- ○ Maybe
- ○ Probably not
- ○ Definitely not

Optional: Expansion on above answer

_____

Would you use the application on a regular basis for public transport tracking? *

- ○ Definitely
- ⦿ Probably
- ○ Maybe
- ○ Probably not
- ○ Definitely not

Optional: Expansion on above answer

_____

What did you like about the application?

everything in one place, nice ui, loaded fast

What did you dislike about the application / what could be improved?

no dark mode

Was there a feature that you expected to find that you didn't?

live locations for luas trams

What did you dislike about the application / what could be improved?

no dark mode

Was there a feature that you expected to find that you didn't?

Iompar User Feedback

How easy to use was the application? *

- ◯ Very easy
- ⦿ Easy
- ◯ Middling
- ◯ Hard
- ◯ Very hard

Optional: Expansion on above answer

_____

How intuitive was the user interface of the application? *

- ⦿ Very intuitive
- ◯ Intuitive
- ◯ Average
- ◯ Not intuitive
- ◯ Very unintuitive

How easy was it to find help on how how to use the application? *

◉ Very easy

○ Easy

○ Middling

○ Hard

○ Very hard

○ Not applicable / I didn't need help

Optional: Expansion on above answer

_____

How would you say the application compares to other existing applications, e.g., Irish Rail Live Map? *

◉ Much better

○ Better

○ About the same

○ Worse

○ Much worse

Optional: Expansion on above answer

_____

Would you use the application again? *

- ⦿ Definitely
- ◯ Probably
- ◯ Maybe
- ◯ Probably not
- ◯ Definitely not

Optional: Expansion on above answer

_____

Would you use the application on a regular basis for public transport tracking? *

- ⦿ Definitely
- ◯ Probably
- ◯ Maybe
- ◯ Probably not
- ◯ Definitely not

Optional: Expansion on above answer

_____

What did you like about the application?

_____

What did you dislike about the application / what could be improved?

Was there a feature that you expected to find that you didn't?

No

Google Forms

Iompar User Feedback

How easy to use was the application? *

○ **Very easy** (selected)
○ Easy
○ Middling
○ Hard
○ Very hard

Optional: Expansion on above answer

Easy to use. Was impressed with the willingness of the developer to take on feedback and rapidly develop prototypes for discussion.

How intuitive was the user interface of the application? *

○ Very intuitive
○ **Intuitive** (selected)
○ Average
○ Not intuitive
○ Very unintuitive

How easy was it to find help on how how to use the application? *

○ ● Very easy

○ Easy

○ Middling

○ Hard

○ Very hard

○ Not applicable / I didn't need help

Optional: Expansion on above answer

Very good. Most information is available at point of use, with some further info on the FAQ page.

How would you say the application compares to other existing applications, e.g., Irish Rail Live Map? *

○ Much better

○ ● Better

○ About the same

○ Worse

○ Much worse

Optional: Expansion on above answer

The integration of multiple transport services makes for a better overall user-centric experience.

Would you use the application again? *

(•) **Definitely**

( ) Probably

( ) Maybe

( ) Probably not

( ) Definitely not

Optional: Expansion on above answer

_____

Would you use the application on a regular basis for public transport tracking? *

(•) **Definitely**

( ) Probably

( ) Maybe

( ) Probably not

( ) Definitely not

Optional: Expansion on above answer

_____

What did you like about the application?

It was very fast, despite the potentially large amount of data to be fetched and processed.

What did you dislike about the application / what could be improved?

Would like satellite tiles option.

Was there a feature that you expected to find that you didn't?

I thought there could be an icon for parking etc.at luas stops.

Iompar User Feedback

How easy to use was the application? *

- ( ) Very easy
- (●) Easy
- ( ) Middling
- ( ) Hard
- ( ) Very hard

Optional: Expansion on above answer

_____

How intuitive was the user interface of the application? *

- ( ) Very intuitive
- ( ) Intuitive
- (●) Average
- ( ) Not intuitive
- ( ) Very unintuitive

How easy was it to find help on how how to use the application? *

○ Very easy

● Easy

○ Middling

○ Hard

○ Very hard

○ Not applicable / I didn't need help

Optional: Expansion on above answer

_____

How would you say the application compares to other existing applications, e.g., Irish Rail Live Map? *

● Much better

○ Better

○ About the same

○ Worse

○ Much worse

Optional: Expansion on above answer

_____

Would you use the application again? *

○ Definitely

○ Probably

● Maybe

○ Probably not

○ Definitely not

Optional: Expansion on above answer

_____

Would you use the application on a regular basis for public transport tracking? *

○ Definitely

○ Probably

● Maybe

○ Probably not

○ Definitely not

Optional: Expansion on above answer

_____

What did you like about the application?

looks good

What did you dislike about the application / what could be improved?

_____

Was there a feature that you expected to find that you didn't?

bus schedule information for a stop

Google Forms